

2023 National Outcomes

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Initial Applications

- 66% approval rate
- 2,604 initial approvals
- 167 days to decision on average

Appeals

- 42% approval rate
- 324 appeals approvals
- 196 days to decision on average

Cumulative Outcomes

- 65% cumulative initial approval rate
- 56,481 cumulative initial approvals
- 8,891 cumulative appeal approvals
- 65,372 people receiving benefits because of SOAR

Financial Outcomes

- \$5,570 average Medicaid reimbursement per beneficiary
- \$3,660 average general assistance reimbursement
- \$7,017 average retroactive back payment
- \$717 million brought into the economies of participating localities

Top States

- 81% approval rate

Top 10 States

1. Tennessee
2. Pennsylvania
3. Maryland
4. Arkansas
5. North Carolina
6. Wyoming
7. Oklahoma
8. Virginia
9. Nevada
10. New Mexico

Inclusion Criteria for Top 10 States

Highest cumulative approval rates on initial application for states with at least 250 cumulative decisions, at least 24 decisions in 2023 (2 per month), and a 2023 approval rate at or above the national average. Combined, these states had 22,245 decisions.



SOAR Overview

The SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance (TA) Center is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). SOAR is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

Contact SOAR

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