



2021 National Outcomes

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Initial Applications

- 60% approval rate
- 3,206 initial approvals
- 155 days to decision on average

Appeals

- 50% approval rate
- 737 appeals approvals
- 253 days to decision on average

Cumulative Outcomes

- 65% cumulative initial approval rate
- 50,957 cumulative initial approvals
- 8,196 cumulative appeal approvals
- 59,153 people receiving benefits because of SOAR

Financial Outcomes

- \$2,895 average general assistance reimbursement
- \$38,469 average Medicaid reimbursement
- \$564 million brought into the economies of participating localities

Top States

• 79% approval rate

Top 10 States

- 1. Pennsylvania
- 2. Tennessee
- 3. Maryland
- 4. Arkansas
- 5. North Carolina
- 6. Oklahoma
- 7. Virginia
- 8. Washington, DC
- 9. Oregon
- 10. Kansas

Inclusion Criteria for Top 10 States

Highest cumulative approval rates on initial application for states with at least 350 cumulative decisions, at least 24 decisions in 2021 (2 per month), and a 2021 approval rate above the national average. Combined, these states had 22,510 decisions.





SOAR Overview

The SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance (TA) Center is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). SOAR is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

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