SSI/SSDI Outreach, Access, and Recovery (SOAR) is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA) and is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

**Should I complete a SOAR-assisted SSI/SSDI application?**

Does the individual (child, youth, or adult) have a disabling condition?

One or more serious mental illness(es), medical condition(s), and/or a co-occurring substance use disorder that meets or equals the SSA Listings of Impairments.

Is the individual experiencing or at risk of homelessness?

The SAMHSA SOAR initiative is intended for individuals experiencing or at risk of homelessness. These terms are defined differently by SOAR and the SSA. The SOAR model follows the definitions of “homeless” and “at risk of homelessness” used by the U.S. Department of Housing and Urban Development.

Use the SOAR model and all five SOAR Critical Components for assisting with SSI/SSDI applications. Flag the application as SOAR with SSA and Disability Determination Services (DDS).

The individual is stably housed and is not receiving a voucher or rental assistance.

Use the Critical Components as outlined in the SOAR model to assist with a quality SSI/SSDI application. Do not flag as a SOAR application with SSA and DDS. Do not track the outcomes in the SOAR OAT program.

Use the SOAR model and all five SOAR Critical Components for assisting with SSI/SSDI applications. Flag the application as SOAR with SSA and Disability Determination Services (DDS).

Track the outcome of the application in the SOAR Online Application Tracking (OAT) program!

**SOAR Critical Components**

Using these five SOAR Critical Components, case workers play a central role in gathering complete, targeted, and relevant information for SSA and DDS, resulting in high-quality SSI/SSDI applications. These components significantly increase the likelihood of an approval for those who are eligible.

1. Serving as the Applicant’s Representative
2. Collecting and Submitting Medical Records
3. Writing and Submitting a Medical Summary Report (MSR)
4. Obtaining a Co-signature on the MSR by an Acceptable Medical Source
5. Completing a Quality Review of Applications Prior to Submission

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