

SOAR Specialist (hospital focused)

Flagler Cares is expanding our SOAR program to Volusia County, in partnership with AdventHealth, and we are hiring!

The ideal candidate for the SOAR Specialist position would have extensive knowledge of health and social service systems in Volusia and Flagler, excellent client engagement skills and the ability to understand, identify and address systemic barriers that prevent clients from accessing needed services. Superior organizational skills, attention to detail and ability to prioritize multiple tasks to meet frequent deadlines is required.

This is a full-time exempt/salaried position that can offer MAXIMUM FLEXIBILITY for the right self-motivated and self-driven professional.

SSI/SSDI Outreach, Access, and Recovery (SOAR) is a model that helps individuals experiencing or at-risk for homelessness who have mental illness and/or a co-occurring substance use disorder or other medical impairments apply for Social Security disability benefits. The primary responsibility of this position is to assist clients in the application process for SSI/SSDI using the SOAR process during and after a hospital stay. This position will assist clients at 3 Volusia area AdventHealth hospitals.

The SOAR Specialist will assess clients' eligibility for SOAR services, collecting and summarizing disability documentation, and submitting final applications on behalf of clients.

The SOAR Specialist is a source of support and will implement best practices which dramatically expedite the SSI/SSDI application process and reduce the disability determination period for clients.

ESSENTIAL DUTIES AND PRIMARY RESPONSIBILITIES:

1. Establish and maintain effective rapport with clients.
2. Screen clients for potential eligibility for disability benefits.
3. Initiate paperwork with clients by filing documentation with SSA Office.
4. Complete interviews with clients to gather information to support the SSI/SSDI applications.
5. Gather medical records and other information to complete SSI/SSDI applications. Write SOAR medical summary reports for client applications.
6. Coordinate client appointments at the Social Security Administration, medical doctors, psychiatrist, and other specialists to obtain medical documentation for application.
7. Interface with outside agencies as appropriate and necessary for specialized services promoting clients' success.
8. Work in partnership with the SSI/SSDI office regarding eligibility for clients.

QUALIFICATIONS:

A bachelor's degree in social work or related field, with at three years of related experience and/or working in the field of homelessness, with individuals who have mental illness and/or are dually diagnosed. Years of experience may substitute for formal education.

SOAR certification preferred.

All successful candidates must possess a valid Florida driver's license, have an acceptable driving record and complete a State of Florida mandatory level 2 background screening prior to start of employment. Must also be able to pass a drug screening, if requested.

Flagler Cares is a growing organization that is active in all areas of health in Flagler county and expanding to bring services to Volusia county. We invest in our employees by offering:

- fully paid health insurance for all employees
- 12 paid holidays per year
- paid personal leave
- flexible scheduling
- hybrid workplace/remote work

Interested Candidates should send a resume and cover letter to resume@flaglercares.org by January 18, 2021.