


2023

National Outcomes

The SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance (TA) Center is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). SOAR is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

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2023 Outcomes

INITIAL APPLICATIONS APPEALS

APPROVAL RATE

66% 42%

NUMBER OF APPROVALS

2,604 324

NUMBER OF DECISIONS

3,918 763

AVERAGE DAYS TO DECISION

167 196

Financial Outcomes

\$5,570

Average Medicaid reimbursement per beneficiary

\$3,660

Average general assistance reimbursement

\$7,017

Average retroactive back payment

\$717M

Brought into the economies of participating localities

Cumulative Outcomes

65%

CUMULATIVE INITIAL APPROVAL RATE

50%

CUMULATIVE APPEAL APPROVAL RATE

56,481

CUMULATIVE INITIAL APPROVALS

8,891

CUMULATIVE APPEAL APPROVALS

65,372



105,013

PEOPLE RECEIVING BENEFITS BECAUSE OF SOAR

TOTAL SERVED

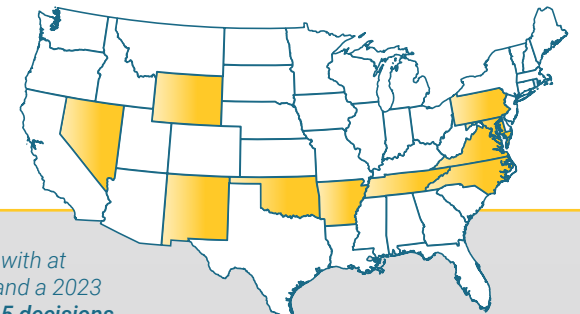
Top States

81%

APPROVAL RATE

TOP 10 STATES*

Tennessee	Wyoming
Pennsylvania	Oklahoma
Maryland	Virginia
Arkansas	Nevada
North Carolina	New Mexico



*Inclusion: Highest cumulative approval rates on initial application for states with at least 250 cumulative decisions, at least 24 decisions in 2023 (2 per month), and a 2023 approval rate above the national average. **Combined, these states had 22,245 decisions.**