



# 2019 National Outcomes

## 2019 Outcomes

#### Initial Applications

- 63% approval rate
- 4,273 initial approvals
- 108 days to decision on average

### Appeals

- 42% approval rate
- 667 appeals approvals
- 187 days to decision on average

### **Cumulative Outcomes**

- 65% cumulative initial approval rate
- 43,486 cumulative initial approvals
- 6,591 cumulative appeal approvals
- 50,077 people receiving benefits because of SOAR

### **Financial Outcomes**

- \$3,714 average back payment received by individuals (2,731 cases reporting)
- \$5,482 average Medicaid reimbursement per beneficiary (214 cases reporting)
- \$463 million brought into the economies of participating localities

### **Top States**

• 81% approval rate

### Top 10 States

- 1. Pennsylvania
- 2. Tennessee
- 3. Maryland
- 4. Arkansas
- 5. North Carolina
- 6. Oklahoma
- 7. Virginia
- 8. South Carolina
- 9. Nevada
- 10. Louisiana

### Inclusion Criteria for Top 10 States

Highest cumulative approval rates on initial application for states with at least 300 cumulative decisions, at least 24 decisions in 2019 (2 per month), and a 2019 approval rate above the national average. Combined, these states had 15,757 decisions.





The SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance (TA) Center is funded by the Substance Abuse and Mental Health Services Administration (SAMHSA) and is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults and children who are experiencing or at risk of homelessness and have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

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